

OFFICIAL NOTIFICATION

PLEASE BE ADVISED:

Our offices will only offer limited services between May 30, 2024 and June 13, 2024 due to the release of new IRP/IFTA software. During this time, we will not be able to renew, replace or issue new registrations.

As a result, we recommend that any credentials set to expire in May, June, or July are renewed as early as possible to minimize impact on your ability to continue operating.

Below are some important dates and activities to be aware of:

- May 15, 2024 at 7PM EST, will be the cutoff to submit any transactions to E-File and notify <u>CVDSEFile@flhsmv.gov</u> for processing.
- May 29, 2024 at 5PM EST, will be the cutoff for processing any transactions at the Neil Kirkman Building Walk-In Office and the four IRP License Plate Agencies within the state.
 - Any requests received through the mail, emailed to <u>CVDSSubmit@flhsmv.gov</u>, or dropped off at the Neil Kirkman Building will be held for processing in the order received once the new software is live.
- June 14, 2024 at 8AM EST, the software will be live and normal office operations will resume.

If you have any questions, please contact our IRP/IFTA Customer Service Center weekdays at (850) 617-3711 from 8:00AM to 4:30PM EST.